



# Credit>Returns Regarding Parts

## Incl. Over the Counter Parts Warranty Form

Customer Name:		Original Invoice Number	
Reviewer Name:		Value of Original Invoice	
Credit Invoice Number		Value of Credit	

Parts Return       Pricing Error       Other Credit Reason

**Return Process** - Products purchased through PAU may be returned for credit by following these steps:

1. Parts must meet return criteria as per PAU Terms and Conditions of sale
2. Provide a copy of the Invoice number and purchase order.
3. Items subject to warranty must be clearly marked "WARRANTY"
4. All freight and other related expenses are the responsibility of the Customer.

\* Please note: a 20% restocking fee may apply

Qty.	Part Number	Description	Reason for Credit/Return

\*\*\* For Over the Counter parts warranty submissions, all details must be completed on page 2.

Circle Applicable Level	Level 4 \$30,000	Level 5 \$10,000	Level 6 \$5,000	
<b>Name</b>		<b>Signature</b>		<b>Date</b>
Referring Employee:	X _____	X _____	_____	
Manager Signature:	X _____	X _____	_____	



# Credit>Returns Regarding Parts

## Incl. Over the Counter Parts Warranty Form

### Over the Counter Parts Warranty Form

Select One:

- Defective Parts (unused)
- Parts Failed in Service

Part Details		
Part number of Failed Part:	Description of Failed Part:	
Engine/ Transmission Model Number:	Engine / Transmission Serial Number:	Vehicle Identification Number:
Equipment Make and Model:		
PAU Invoice number:	Date of Purchase:	Engine Hrs / Odometer at Time of Fitting:
Registration or Fleet Number:	Date of Failure:	Engine Hrs / Odometer at Time of Failure:
Jacobs Brake Serial Number: (If Applicable)		

DESCRIPTION OF FAILURE:

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**ALL DETAILS MUST BE FILLED IN AND ALL FAILED PARTS MUST BE RETURNED FOR WARRANTY REINBURSEMENT**

For Internal Use Only		
Authorized By:	Signature:	Date:
<input type="checkbox"/> Approved <input type="checkbox"/> Declined		
Comments:		