

ADR14 DD13, DD15 Low Torque (<1850 lb/ft) and DD15 High Torque (>1850 lb/ft) EXTENDED SERVICE COVERAGE (EW2) AUSTRALIA & NEW ZEALAND

This document describes the Extended Service Coverage (ESC) for the ADR14 DD13, DD15 Low Torque, and DD15 High Torque engines. In addition, this document serves as the agreement between the Customer and Detroit Diesel Corporation ("Detroit") for Extended Service Coverage provided on the ADR14 DD13, DD15 Low Torque, and DD15 High Torque engines.

The coverage provided is applicable only to the ADR14 DD13, DD15 Low Torque, and DD15 High Torque engines described in the Customer's registration documents.

All eligible failures, as defined elsewhere in this Agreement, should be reported promptly to an authorized Detroit service outlet.

KEY TERMS

AGREEMENT PERIOD: The ESC period will commence upon the expiration of the standard new product warranty and shall extend to the time or mileage limits (as determined by odometer or hubometer miles) specified in the coverage section, whichever occurs first. Coverage time and mileage limitations are measured from the date of delivery of the product to the first retail purchaser.

CUSTOMER: The first purchaser of ESC, named in the applicable registration documents, as well as any subsequent purchaser that has completed a transfer of coverage.

ELIGIBLE PRODUCT: The product(s) listed in the Coverages section.

FAILURE: Any original Part or Like Replacement Part covered by the Agreement that fails to perform in normal service due to defects in material or workmanship. Original Parts or Like Replacement Parts that fail to perform as the result of wear-out are not included under this definition.

ODOMETER OR HUBOMETER MILES: The mileage recorded on an odometer/hubometer (which has not been stopped or changed to lower mileage from actual mileage). In the case of a swing engine or an odometer/hubometer that is broken, the actual mileage on the engine is to be determined from accurate and complete service records.

PARTS: Parts manufactured by or for Detroit, and distributed by or for Detroit.

QUALIFIED PARTS: All Detroit Genuine Parts used on the Eligible Product **except:**

Engine: Accessories (i.e., generator, alternator, starting motor, air compressor, hydraulic pump, vacuum pump), crankshaft seals, thermostat, water pump seal, thermostat seal, maintenance items, replacement of pistons, rings and cylinder liners resulting from wear out and wiring harness and connectors.

Aftertreatment System (ATS): Diesel oxidation catalyst, diesel particulate filter, diesel particulate filter outlet module, diesel particulate filter wiring harness.

Aftertreatment Support Components: Aftertreatment sensors, ATS sensor, ATS harness.

LIKE REPLACEMENT PARTS: New Detroit Genuine Parts, remanufactured parts or components supplied or approved by Detroit that replace parts covered under this Agreement.

REPAIR: The correction by any authorized Detroit service outlet during normal working hours of a defect or malfunction in an existing Detroit Genuine Part, or the replacement of that part using new Parts or Like Replacement Parts supplied or approved by Detroit.

AGREEMENT

Under this Agreement, Detroit Diesel Corporation will repair any defective or malfunctioning Qualified Part of each Eligible Product during the Agreement period, in accordance with the terms of this Agreement.

COVERAGES

Eligible Product: The Detroit ADR14 DD13, DD15 Low Torque (<1850 lb/ft), and DD15 High Torque (>1850 lb/ft) engines described in Customer's registration documents, sold at retail and used in Australia or New Zealand.

ON-HIGHWAY OPTION: The On-Highway Option is the only ESC option available for the Eligible Product. This option provides coverage of 100% parts and labor for Repairs to Qualified Parts on the Eligible Product that fail, under normal use and service due to defects in workmanship or material, up to five (5) years or 1,000,000 km. Parts or engines supplied by Detroit as a replacement for Parts or engine(s) still under warranty will assume the identity of the Parts or engines being replaced and be entitled to the remaining ESC.

ON-HIGHWAY COVERAGE

Domain	Engine Type	ESC Options (Years/Km)
AU/NZ	DD13	5/1,000,000
AU/NZ	DD15 low torque	5/1,000,000
AU/NZ	DD15 high torque	5/1,000,000

DDC Smart Codes:

DD13LEW256503E07/ADR14 = DD13 Engine Series
DD15LEW256503E07/ADR14 = DD15 Low Torque Engine Series
DD15HEW256503E07/ADR14 = DD15 High Torque Engine Series

Coverage includes reasonable labor costs for engine removal and reinstallation when necessary to make a covered Repair.

Repairs under the terms of this Agreement may be performed during normal working hours at any authorized Detroit service outlet's place of business. Coverage includes technician overtime, defined as work exceeding standard hours per day. Overtime coverage will be at a rate that is 25% above the authorized service outlet's agreed upon warranty rate. Overtime hours, rate, and reason for the overtime should be clearly stated in the "comments" section of the claim.

Coverage includes reasonable towing charges. Vehicle must be taken from the breakdown location directly to the nearest authorized Detroit service outlet. Additional stops or drop off at a location other than an authorized Detroit service outlet will not be covered under this Agreement.

If roadside repairs will enable a complete repair or partial repair to permit driving the vehicle to an authorized Detroit service outlet, Detroit will include reimbursement for reasonable technician travel time and mileage at current approved rates. Odometer readings must be taken at the time of technician departure and immediately upon return to the Detroit service outlet, to be included within the "comments" section of the claim along with detailed breakdown location.

Coverage includes remove and replace (R&R) and the replacement of service supplies (i.e. lubricating oil) when not reusable due to a Failure.

In addition, progressive damage to any engine part resulting from the failure of a Qualified Part is covered under this Agreement.

COVERAGE LIMITATIONS

1. Detroit is not responsible for the cost of maintenance or repairs due to lack of performance of required maintenance services or the failure to use synthetic lubricants or coolant meeting Detroit recommended specifications. Performance of required maintenance and use of proper lubricants and coolants are the Customer's Responsibility. See Engine Operator's Guide for full details.
2. Performance of engine tune-up is not included in the coverage unless required with the repair of a Qualified Part.
3. Any failure caused by the use of other than Detroit original equipment or Detroit-approved parts, fluids, or accessories.
4. Coverage does not apply to parts not furnished by Detroit, or parts furnished by any other manufacturer or equipment supplier as part of the original vehicle or equipment.
5. Any failure due to misuse, negligence, accident, alteration, misapplication, lack of proper maintenance, storage damage, modifications exceeding Detroit specifications, or the use of parts not approved by Detroit is not covered under this Agreement.
6. Coverage does not include failure due to chemical corrosion and physical erosion.
7. Coverage does not include repairs or replacement of Qualified Parts performed by an individual, group, or business other than an authorized Detroit service outlet, so as to affect adversely, in the judgment of Detroit, its performance and reliability.
8. Failure caused by fire, theft, freezing, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, water, flood, or an Act of God is not covered under this Agreement.
9. Coverage does not include failure covered by a repairing outlet's guarantee, loss of time, loss of use of the product, inconvenience, lodging, food, or other consequential loss that may result from a failure.
10. The wear rate of parts in any engine will vary depending on operating conditions and environment. Conditions, such as load, trailer configuration, road speed and road conditions, as well as the quality lube oil and lube oil filters bear a direct relationship to the wear rate and resulting life of parts. Depending upon the severity of these various conditions, parts wear and resulting failure could occur due to wear out and would not be covered by this Agreement.
11. Coverage does not include performance complaints (including but not limited to low power, poor fuel economy, etc.) unless caused by the failure of a Qualified Part.
12. Detroit is not responsible for incidental or consequential costs or expenses which the Customer may incur as a result of a malfunction or failure covered by this ESC, such as vehicle damage, communication expense, meals, lodging, overtime, loss of use of the Engine or vehicle ("downtime"), loss of time, inconvenience, cargo loss or damage, and other similar costs and expenses.
13. 500,000 liters of max fuel burn over 5 years, 1,000,000 km or 15,000 hours, whichever comes first.

CUSTOMER RESPONSIBILITIES

1. The Customer is responsible for the performance of regular maintenance services as specified in the Engine Operator's Guide.
2. In the event of a failure, a customer must:
 - a. Use all reasonable means to protect the engine from more damage.
 - b. Notify an authorized Detroit service outlet as soon as possible.
 - c. Provide proof of coverage to the authorized service outlet.
 - d. Provide Detroit with any information reasonably required. If requested, the customer must provide Detroit with the failed material for inspection.

GENERAL PROVISIONS

1. This Agreement will terminate when the customer sells or loses ownership of the product. In the event of vehicle sale or trade prior to expiration of the coverage, the Extended Service Coverage may be transferred to subsequent owners.
2. Extended coverage will follow the unit. Engine serial number must match chassis as original engine. Vocation must remain the same as previously registered for coverage to remain valid.
3. A late registration fee of \$400.00 will apply to those engines registered for Extended Engine Warranty purchased after the twelfth (12) month of in-service to the eighteenth (18) month. No Extended Engine Warranty can be purchased after the unit has been in-service beyond the eighteenth (18) month.

OTHER LIMITATIONS

1. The performance of Repairs is the Customer's exclusive remedy under this Agreement. Detroit does not authorize any person to assume or create for it any other obligation or liability in connection with the Engine.
2. This Agreement provides the only extended service coverage applicable to the Eligible Product. Detroit makes no other warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose. Detroit shall not be liable for any incidental or consequential damages as described above.

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